



## Building Operations: Gsas Delegations of Authority to Tenant Agencies: Ggd-88-103

By -

Bibliogov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 44 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. Pursuant to a congressional request, GAO reviewed the General Services Administrations (GSA) program for delegating daily building management responsibilities to tenant agencies. GAO found that: (1) GSA intended to operate a 5-year pilot program to explore the potential benefits and costs of delegating building operations authority; (2) the Administration directed GSA to expand the program to all single-tenant agencies, based on its report of the programs first year of operation; (3) although generally favorable, the first-year report contained some negative findings, did not address nationwide implementation of delegation authority, and presented inconclusive findings on delegation effectiveness; (4) nine agencies participating in the pilot program believed that delegation was cost-effective and improved building service quality, although they did not collect data on the costs, quality, and quantity of building services before and after delegation; (5) GSA evaluations of building services quality indicated that the tenant agencies operated and maintained the buildings satisfactorily; and (6) GSA has not collected sufficient data regarding operating costs or performance to determine the programs cost-effectiveness. GAO also found that GSA: (1) plans to perform biennial reviews of...



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